

ANNUAL REPORT 2020-2021

FOUNTAIN HILLS COMMUNITY SERVICES



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480-816-5100



fh.az.gov/recreation

CONNECT | PLAY | EXPLORE



MESSAGE FROM THE DIRECTOR

Going for the Gold was the theme of the Community Services department this year. As the world enjoyed the return of the Summer Olympics in Tokyo, Japan, the Fountain Hills team was “going for gold” in our own way. Beginning in January, the department took on the challenge of applying for the National Gold Medal for Parks and Recreation. The National Gold Medal Award honors public Park and Recreation agencies and State Park systems throughout the United States, and armed forces recreation programs worldwide, that demonstrate excellence in long-range planning, resource management, and innovative approaches to delivering superb park and recreation services with fiscally sound business practices. This first-time effort was an uphill journey as the staff researched, brainstormed, and edited pages of content to produce a unique narrative of how and why the department strives for excellence.

Though labor-intensive, the project was well worth the time and effort as Fountain Hills was selected as one of four national finalists for the 2021 National Gold Medal Award. This distinction represents the pinnacle of our industry and is a testament to our community, our partners, and our outstanding team. To be recognized as a finalist for the Gold Medal distinguishes Fountain Hills as a model agency. The National Gold Medal, just like its Olympic counterpart, is highly coveted and represents the best of the best. Speaking on behalf of our entire department, we are honored and elated to compete as one of the top in the nation.

WHO WE ARE

Fountain Hills Community Services (FHCS) is a small but impressive team that operates with a culture of passion and commitment. We shine brightest when it comes to increasing community advocacy, earning the trust of our leadership, and magnifying our limited fiscal resources. Encompassing five divisions with 13 full-time staff, we represent a very broad, public-facing department. Due to limited funding, financial forecasting can be one of our biggest hurdles, however, FHCS continually finds a way to excel. Our values push us to refine and improve, asking how we can do more, go further, and dream bigger.

The department provides a variety of programs and facilities to our 25,000 residents. Overseeing 125 acres of developed park space, a 30,000 sq. ft. Community Center, 822 acres of preserve space, and dozens of miles of desert and urban trails, our small team provides a level of quality and service that far exceeds expectations. Throw in dozens of community events, programs, and classes for youth, teens, adults, and seniors as well as over 700 volunteers, a home-delivered meal program, and a Mayor's Youth Council and you have one very busy group! These are just a sampling of the tangible efforts that staff is spearheading to bring a brighter, more vibrant system to Fountain Hills. Through the commitment and passion of the Community Services team, we are dedicated to building a community that thrives and a department of distinction.





MISSION

To enrich and provide an active quality of life for all residents and visitors through proactive community engagement, resolute stewardship of amenities and open spaces, and the enhancement of the overall health and well-being of our town.

COMMITMENT

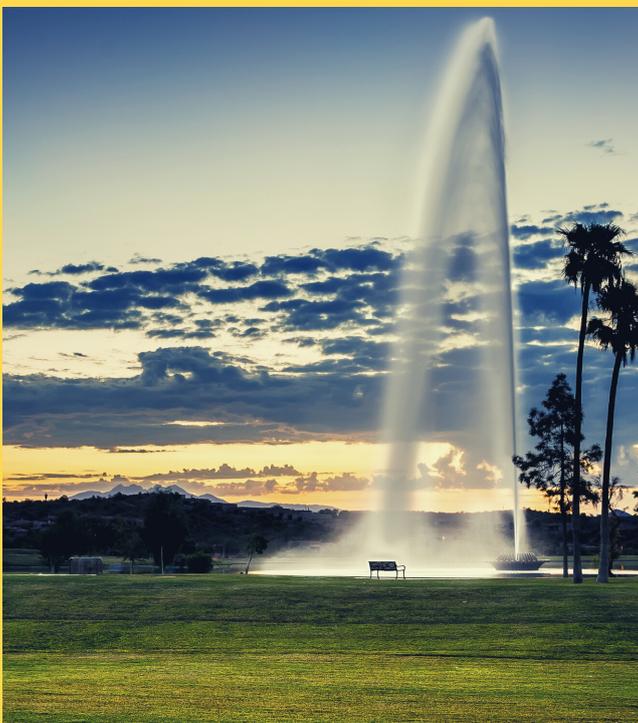
1. Provide recreation that inspires personal growth, healthy lifestyles, and a sense of community
2. Expand and strengthen outdoor experiences and opportunities to contribute to the region's attractiveness as a place to live, work, and play
3. Optimize safe utilization of facilities, amenities, and open space
4. Actively seek progressive, future-oriented options for funding, operations, and programs
5. Embrace a collaborative spirit and support teamwork within the department and the community



BOARDS & COMMISSIONS

COMMUNITY SERVICE ADVISORY COMMISSION

The commission acts in an advisory capacity in support of the Town of Fountain Hills Community Services Department's quest to provide exceptional customer service to enhance the quality of life by providing and maintaining safe, available, and accessible parks and facilities, recreation programs, events, and services that will meet the intellectual, social, cultural, and leisure needs of town residents of all ages.



MCDOWELL MOUNTAIN PRESERVATION COMMISSION

The Fountain Hills McDowell Mountain Preserve, also known as the Preserve, encompasses a scenic area of mountainous, pristine land that will be preserved in its natural state for the benefit of this and future generations.

In order for the Town of Fountain Hills to provide trails, trail head locations and safeguard the Preserve, a thorough set of regulations is needed. These regulations are specifically intended to accomplish the following:

- Maintain the existing, undisturbed desert landscape
- Provide regulations that will protect wildlife habitats and limit human encroachment to specific areas within the Preserve
- Provide use regulations for the Adero Canyon Trailhead that grants public access into the Preserve
- Provide use regulations for the Golden Eagle Trailhead, including access control into the Preserve through McDowell Mountain Park
- Provide for the development of a trail system within the Preserve and connectivity to abutting trail systems in the City of Scottsdale and within McDowell Mountain Park

OUR PARKS

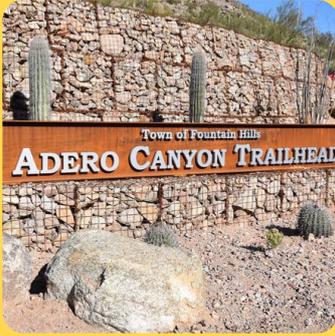
5

PARKS



2

TRAIL HEADS



12

SPORT COURTS



1

SKATEPARK



7

PLAYGROUNDS



6

BALLFIELDS



1

SPLASH PAD



1

DOG PARK



1

DISC GOLF

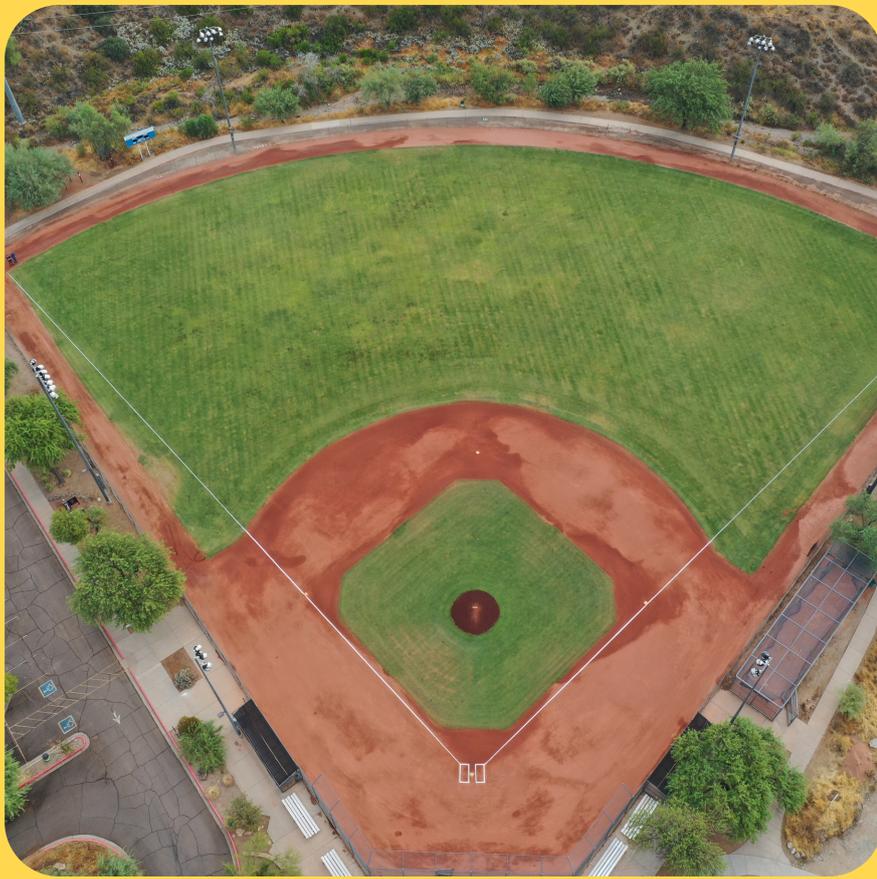


AWARDS & CERTIFICATIONS

The National Gold Medal Award program honors communities in the United States that demonstrate excellence in parks and recreation through long-range planning, resource management, volunteerism, environmental stewardship, program development, professional development, and agency recognition. Applications are separated into six classes, with five classes based on population and one class for armed forces. The seven Grand Plaque recipients will be announced during the 2021 NRPA Conference, held virtually and in-person September 21-23 in Nashville, Tennessee.

Fountain Hills was a finalist in the Class Five (population 30,000 or less) category. The Community Services Department oversees and works collaboratively with many community organizations to maintain and provide services with Town parks, trails, Community Center, parks and recreation, community arts programs, volunteers, special events, Home Delivered Meals, and more.





LOOKING AHEAD

- Complete painting on the Saguaro Ramada.
- Installation of security cameras throughout the park.
- Complete the backstop netting on field 1.

PARK ENHANCEMENTS

GOLDEN EAGLE PARK

Golden Eagle Park ballfields have become a destination ballpark for softball and baseball tournaments. We hosted 24 tournaments resulting in an increase of 10 from the previous year. We upgraded the irrigation system by installing an injection system and adding mobile access irrigation controls allowing staff to access the irrigation remotely using a phone or computer device. Windscreens were added to the dugouts on fields 2, 3, and 4 to help shade the players, and portable pitching mounds were purchased to provide consistency for all promoters.

Painting the amenities in the park delivered a vibrant look for the shade structure, basketball goals, light poles, drinking fountains, and bike racks. A new gate was installed at the volleyball court, allowing for easier equipment access to maintain the courts. The team improved the natural landscape by performing a desert vegetation cleanout and removal of invasive plant species. The tennis courts also saw improvements with newly installed windscreens and a fresh coat of paint on the frames.



LOOKING AHEAD

- Complete the playground replacement and expansion for the 5-12 year olds.
- Installation of a new splash pad and a pump replacement.

PARK ENHANCEMENTS

FOUNTAIN PARK

This year at Fountain Park staff continued looking into the past to help make decisions about the future. An engineering assessment team continued evaluating the lake, irrigation, and fountain. They also worked out several plans for how to remove the water and replace the lake liner when it is required. Three new hydraulic check valves were installed allowing, once again, for the fountain to operate at full height. Multiple years of evaluation and testing led the department to replace the dated metal halide lighting system. The new system provides state-of-the-art color-changing LED lighting allowing the fountain to illuminate any color.

A UV filtration light was added to the splash pad increasing the safety of operation. A fertilizer injection system was installed to help promote turf health and growth. Inline filters were also installed in key locations to help reduce the clogging of irrigation sprinklers. The playground for children was replaced with a new Playcore playground. The drinking fountain at the playground restroom was replaced with a filtered water drinking fountain with a water bottle filler. Six new trees were installed around the playground area to help provide shade for years to come.



LOOKING AHEAD

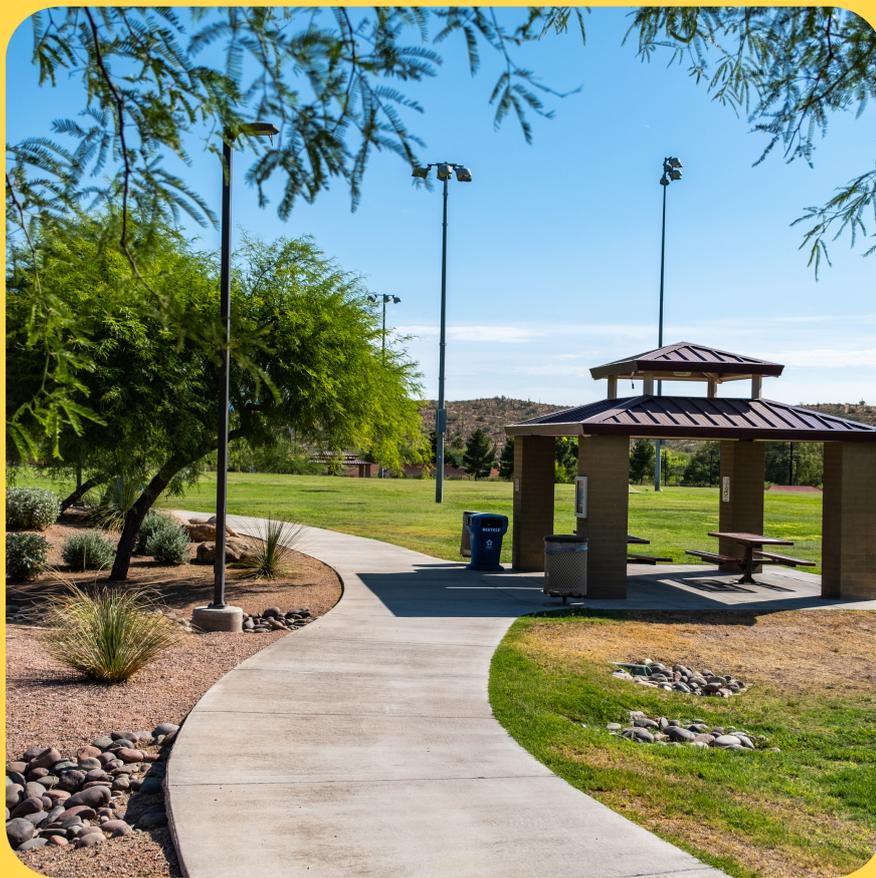
- Replace all shade canopies by new pickleball court on south side.
- Install new gaming tables (ping pong, corn hole).
- Add 10 new picnic tables.
- Installed a 20x20 ramada structure by the playground.
- Plant trees by playground.
- Upgrade the parking lots .

PARK ENHANCEMENTS

FOUR PEAKS PARK

The multi-year renovation project continued with many exciting changes occurring at Four Peaks Park. The biggest and newest addition to the park is the “Green Monster” shade canopy providing shade to the 5-12yr old playground area. It is a 100' x 60' space that covers over 75% of the play space. The ADA sidewalks were completed finishing the one-third of a mile loop around the park and providing neighborhood accessibility from all four sides of the park along with new ADA parking and entrance on the south side. The wall and fencing along the south entrance were also painted. The town's first three pickleball courts were built this year with the expectation of opening in late July or early August. Lighting and windscreens will be installed next year.

The shade structures used for the old playgrounds have been repurposed by pouring concrete slabs under them to be used as ramadas. Next year the shade tops will be replaced and gaming tables and picnic tables will be added. A little library was installed providing free reading material for the entire neighborhood. Musco lighting controls were installed on the north side of the park allowing for mobile access/programmable lighting for the restrooms, sidewalks, and sports fields. Mobile access irrigation controls were added making irrigation maintenance and scheduling accessible from any smartphone or computer. To help protect all of the new amenities, multiple security cameras were installed in key locations.



LOOKING AHEAD

- Create a turf improvement program.
- Install a Mini Pitch.
- Install Skate Park lighting.
- Construct additional sidewalk to complete 4/10 mile loop.

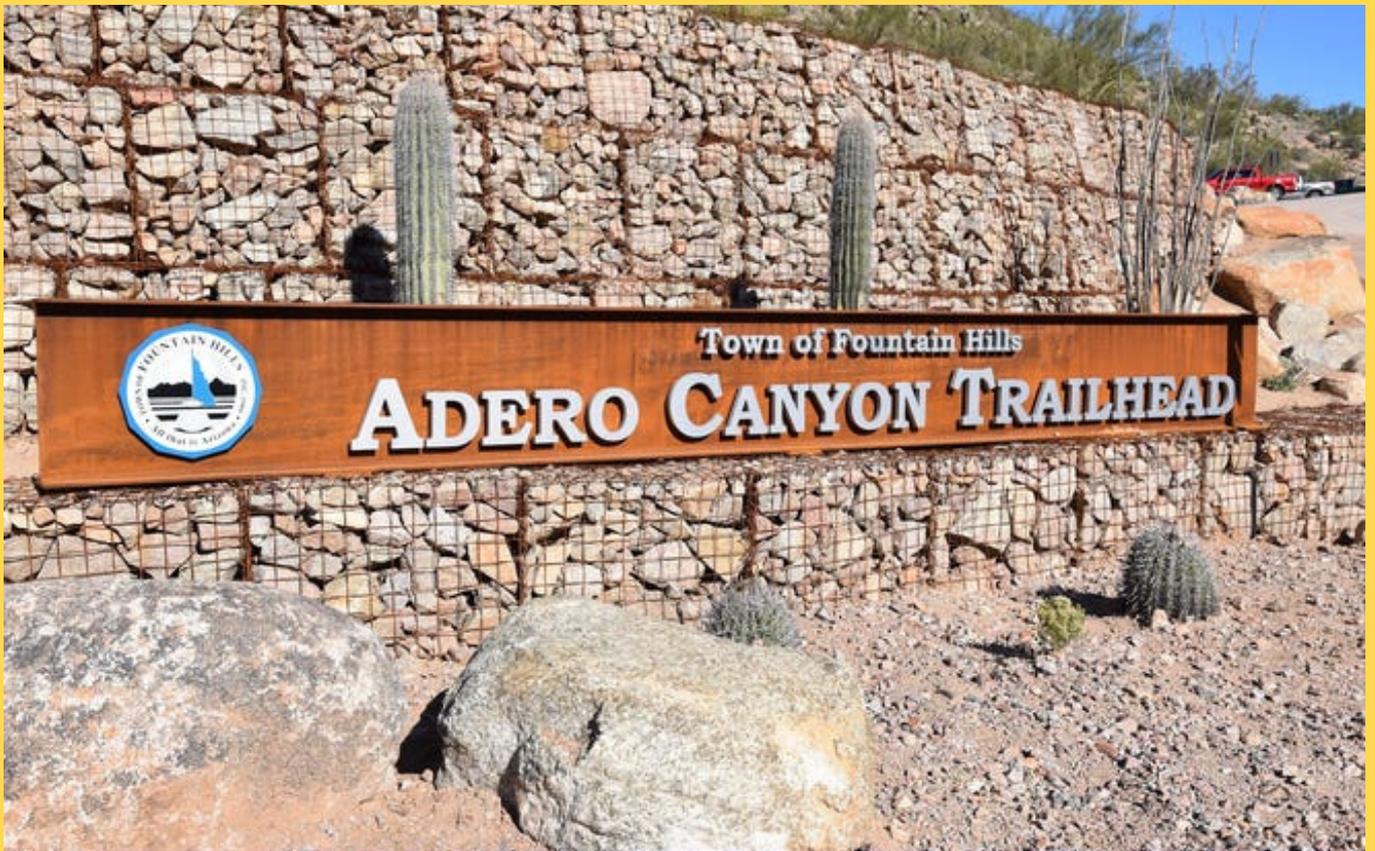
PARK ENHANCEMENTS

DESERT VISTA PARK

Desert Vista Park saw several improvements this past year. New filtered water drinking fountains with water bottle filling station were installed at the restroom along with new LED lighting and stainless steel urinals. A new bench was donated and installed in the large dog park along the sidewalk. Staff also started a turf renovation program to start eliminating the turf weeds and improving the turf quality. Mobile access irrigation controls were also installed allowing for irrigation to be activated and programmed from any mobile device or computer.

AVENUE OF THE FOUNTAINS

Several new trees, including two Desert Willows and one Red Push Pistache tree, were planted on the Avenue Linear Park this year. The fountain pump motors received an upgrade with new float controls to better control the water levels and connected mobile access irrigation controls to the irrigation system, allowing for manual operation and programming by any mobile device or computer.



PARK ENHANCEMENT

ADERO CANYON TRAILHEAD

Adero Canyon Trailhead finally has the three requirements to open the restrooms. All utilities were connected this year, allowing for functionally operating bathrooms. The trailhead provides a filtered water bottle filling station and a drinking fountain. The installation of a new automated irrigation system significantly reduced the staff time required to ensure the plants get proper water. To align with sustainability efforts, we launched the “Save a Tree Take a Pic” program with 2’x3’ metal map signs printed at the trail entrance and kiosk encouraging hikers to take a pic of the map instead of carrying paper maps.

TOWN HALL

The Town Hall campus parking lot had many improvements over the last year. Most notably was the planting of over 200 plants and trees done on “Make A Difference Day”. Staff went through the entire irrigation system mapping out valve locations, making sure that all the plants would get the proper amount of water and that the system was working correctly. Mobile access irrigation controls were also installed allowing for the irrigation system to be accessed by any mobile phone or computer.

SPECIAL EVENTS

TURKEY TROT

The Town of Fountain Hills dreams big! This small but mighty department thrives on challenges and stepped up when it was time to host the 30th Annual Turkey Trot during a pandemic. The recreation team organized a safe event while following CDC guidelines. The Town provided branded T-shirts and added a branded gaiter for the required face covering at the start line. Staggered starts, a virtual run, and increased sanitization stations were a big part of making the community feel safe and hosting a successful event.

The Town went a step further and changed the one-day packet pick-up to three days in order to maintain social distancing. A costume contest was added to increase the FUN factor. Many trotters came out in full costume.

1,041 TOTAL TROTTERS

893 IN PERSON TROTTERS

148 VIRTUAL TROTTERS



SPECIAL EVENTS

SPOOKY BLAST

After Halloween in the Hills was canceled due to COVID, the TEAM brainstormed on how they could provide some type of Halloween event for the community. The department worked in collaboration with the Boys & Girls Club to provide a fun event at the Community Center. Registration was limited to provide for social distancing and the children were grouped into one hour time slots. Face coverings were required and sanitizer was provided throughout the event. The event included a haunted house, movie, crafts, a photo booth, and lots of candy. The event was a hit with the families and parents were thankful that their children were still able to experience Halloween.



SEASON'S CELEBRATION

The department found a way to bring the holiday spirit to Fountain Hills by hosting a safe event through a new registration process, restricting the number of hourly participants. We look forward to expanding Season's Celebration with the expectation of an increase in activities and participants each year.

2020 Season's Celebration Overview:

- Community Center Holiday Tree, Wreath, and Quilt Display
- Decorating Contest
- Saxophone Quartet
- Photo Opportunity with Santa
- Polar Express Movie
- Craft Stations



SPECIAL EVENTS

MUSIC FEST

Due to the pandemic restrictions being lifted, the department was able to quickly put together the Music Fest. This year the event looked different as it was located on the great lawn at Fountain Park allowing for larger crowds. The new venue proved to be a success as attendees could enjoy the music throughout the park. The new lighting system at the Fountain provided an amazing background with the lights changing colors throughout the evening. Four bands played over a four and half hour time frame.

- Mike Eldred Band
- Rock Lobster
- New Chums
- Bodie

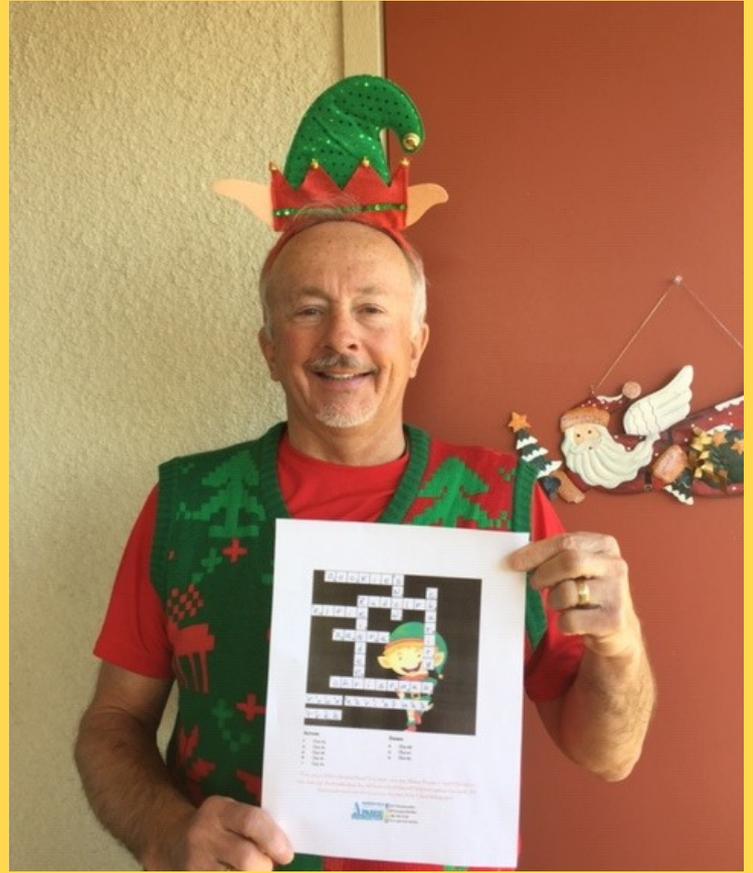
Bone Haus Brewing sold their craft beer and the town sold branded event t-shirts.



CONCERTS ON THE AVENUE

When the Governor's Executive orders for limiting events were lifted, the recreation team quickly put together a series of concerts located on the Avenue of the Fountains. These concerts were designed to create community and drive business to the local restaurants and shops. The three-week series showcases some of the Valley's best bands and a variety of music options to suit everyone's taste. Each evening hosted an acoustical musician and a band. Yard games were spread throughout the Avenue and docents were available for self-guided art walk tours. This series proved to be a hit with our residents and local businesses.





VIRTUAL PROGRAMS

ADVENTURE HUNTS

The Community Services department got creative and implemented various new virtual and socially distanced programs!

One of the more popular programs was our Adventure Hunt Series. Our clever clue makers would masterfully put together puzzles and brain teasers to lead hunters throughout the Town's parks to find treasure, suspects, and one very pesky elf. This program gave participants a two-week window for each hunter to go out at their convenience and complete each search at their own pace. Those who completed the hunt were entered to win gift cards to local businesses and online stores.

TREASURE HUNT

Nine Treasure Hunters explored Fountain Hills history as they learned about the founder Robert McCulloch.

THE GREAT FOUNTAIN HEIST

8 Detectives

Situation Debrief: Someone is planning to steal the Fountain in Fountain Park! We have a list of 10 suspects that you will need to eliminate as you solve the case. Find them, sort through the clues, and discover who is really planning the heist so we can save the Fountain!

ELFIE'S HUNT

40 Hunters

Elfie is at it again! That mischievous elf has been going through Town getting into all sorts of things and we need your help tracking him down. Find clues, solve puzzles, and get your brains teased as you embark on an adventure around Fountain Hills to find Elfie.



NEW YEAR *Bingo*

WALK THE AVENUE OF THE FOUNTAINS	DO YARD WORK	CATCH UP WITH FRIENDS	VISIT A FOUNTAIN HILLS PARK	TRY A NEW HOBBY
EXERCISE	HELP A NEIGHBOR	COOK A HEALTHY MEAL	PLAY WITH MY PET	RIDE A BIKE
COMPLETE A CROSSWORD OR PUZZLE	DONATE TO A CHARITY	Free	TAKE A SOCIAL MEDIA BREAK	SHOP OR DINE LOCALLY
VOLUNTEER	GET 8 HOURS OF SLEEP	PICNIC IN THE PARK	WALK A FIT TRAIL	DROP A BAD HABIT
READ A BOOK	ART WALK-SELF GUIDED TOUR	DECLUTTER MY SPACE	WRITE A LETTER TO A FRIEND OR FAMILY	RANDOM ACT OF KINDNESS

FOUNTAIN HILLS

COMMUNITY SERVICES

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VIRTUAL PROGRAMS

HIKING CHALLENGE

The department created the Hiking Challenge to stay active during the pandemic. This challenge offered five hikes covering approximately 32 miles. The participants who completed the challenge entered into a drawing by sharing pictures of their journey. A \$50 gift card for the drawing winner was donated by Just Roughin' It. All 175 participants received a Hiking Challenge T-shirt sponsored by Just Roughin' It.

NEW YEAR BINGO

The town kicked off the New Year with two virtual challenges both in the format of a bingo card. The challenges were designed to get our community moving, exploring new hobbies, and connecting with the community in a safe and socially distant manner.

FOUNTAIN HILLS 50K CHALLENGE

The department launched a virtual challenge to commemorate the 50th anniversary of the Fountain. Participants could enter one, two, or all three challenges.

- Walk 50K (31 miles)
- Bike 50K (31 miles)
- Run or Hike 50K (31 miles)

All registered participants received our branded 50K Challenge T-Shirt and free access to the walker tracker App that recorded their activity. The top 3 finishers in each category were awarded prizes. There were 140 registered for the Challenge and another 50 participated using the Walker Tracker App.

RECREATION PROGRAMS

RETURN TO RECESS

Return to Recess by joining us for an 8 week long program focused on getting kids outside to play! Fountain Hills Recreation has partnered with multiple community groups to bring youth ages 8-14 a program that teaches them new sports, one week at a time. As part of the program, participants will skateboard, play soccer, disc golf, baseball, basketball, football, and more! Some of the organizations we have partnered with in running Return to Recess are the Disc Golf Club, Fountain Hills Little League, Soccer Club, Brilliant Victory Skateboards, Fountain Hills High School, and the Pickleball Club.

All of these organizations have benefited from the increased exposure to their programs and our residents have been able to better understand what activities are available to them even if it isn't a Town specific program. This has led to great relationships being built throughout the Town and has even created new opportunities for youth clinics and instructors for other Town programs.



RECREATION PROGRAMS

RECYCLED ART CONTEST

Fountain Hills partnered with Republic Services to offer a Recycled Art Contest. Participants were challenged with creating art from recyclable materials or items destined for the trash.

Contest Rules:

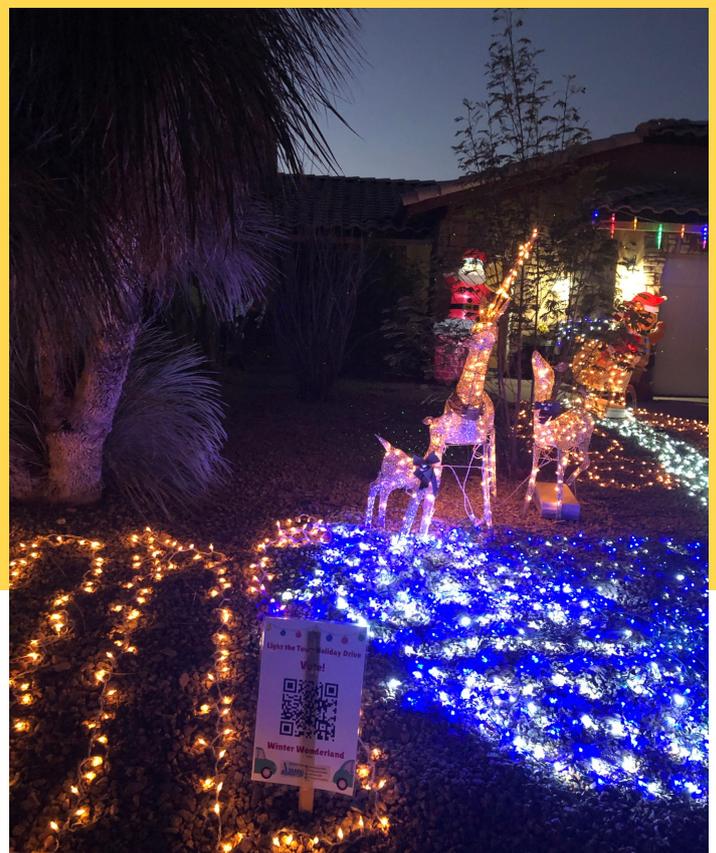
- Artwork must be made of recyclable or non-recyclable(trash) materials
- Maximum Size: 2' x 2' x 2'
- All pieces must be secured
- No sharp edges

Winners from each age category won cash prizes donated by Republic Services.

LIGHT UP THE TOWN HOLIDAY DRIVE

As part of the Town's efforts to offer safe and socially distanced programs in 2020, we developed a Holiday Light Drive throughout the Town. Residents were invited to decorate their homes and enter a contest that was then judged by the public. It was a huge success for a first-year program!

- 22 homes participated
- 182 people voted for winners
- 4,856 views of the digital map during the program





CORNHOLE

This eight-week program kicked off with 20 participants. The four round-robin games followed the American Cornhole league rules, followed each week by a single-elimination bracket with a five-game guarantee.

Teams enjoyed the blind draw and “switchholio,” meaning participants had a new blind draw partner each game.

We hope to continue to grow Cornhole in Fountain Hills and offer cornhole opportunities at our events.

ADULT SPORTS

PROMOTER TOURNAMENTS

The Fountain Hills Community Services team set a record for number of promoter tournaments held in a year by hosting 24 tournaments and bringing in over \$75,000.00 of revenue. This was an increase of 10 tournaments and over \$40,000 revenue increase over the previous year’s record breaking season.

Fountain Hills continues to be a rising softball and baseball destination and our team’s dedication to efficient resource allocation, streamlined processes, facility improvements, and customer service is bound to make sure we continue to grow sports tourism in the Town and bring in customers for our local businesses.

SENIOR SOFTBALL TOURNAMENTS

The Town was able to grow Senior Softball throughout COVID despite many restrictions. It was a team effort from everyone by ensuring our facilities were safe and sanitary, implementing policy changes, and having participants willing to keep each other healthy. Our department was even able to welcome teams from other cities to grow our softball league and offer them a place to play during shutdowns.

Two Senior Tournaments

- Winter World Tune-up – 11 Teams
- 2021 Kick-off – 26 Teams

Senior Softball Tournaments continue to be very popular in the Town. Golden Eagle Park has even become a destination for many Nevada and California teams helping to grow the events. Fountain Hills has been able to explore many partnerships because of this, and we look to make the events even better in the year to come.

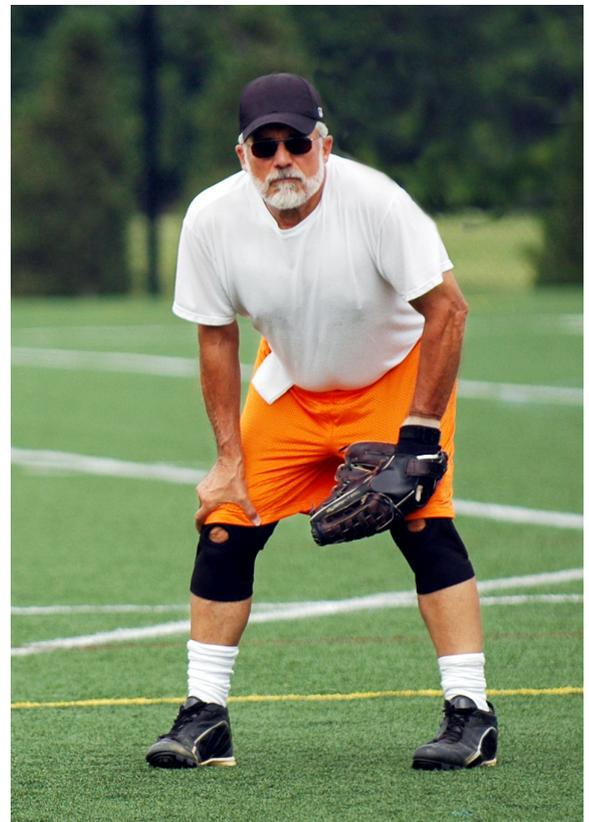


SPORTS PROGRAMS

Senior Softball Leagues

The Town of Fountain Hills was able to resume regular season play in the Fall of 2020. Consistently, our Senior league has four teams come out to participate. This last year we were able to have multiple seasons with 6 teams registered and we saw 3 new teams from surrounding communities come out to join us.

This league was a huge example of what community and being good neighbors is all about. The increased growth required change and patience from everyone involved and showed that we have plenty of opportunity for growth here in Town.





MAYOR'S YOUTH COUNCIL

The Mayor's Youth Council (MYC) is made up of proactive teens here in Town that care about making a difference. Through MYC, these teens learn how our Town operates, leadership skills, and how they can make a difference for good.

Each year MYC takes on projects to try and solve a problem or need that they see in the Town. This year, they have taken on two! They have worked to bring about the Golden Rule Proclamation and a Mental Health Awareness campaign and webinar hosted online on April 28th at 6:00 pm. We have a very ambitious group this year!

MYC has worked closely with Rev Larry Fultz from the Arizona InterFaith Movement to accomplish the project. He provided many valuable resources and knowledge to MYC, and we are grateful to him and the organization.

The Mayor's Youth Council, in partnership with the Arizona Attorney General's office, presented an online webinar focused on Mental Health and Suicide Awareness in April 2021.

The presentation addressed the teen suicide epidemic at both statewide and national levels. This engaging presentation provided tools that help to alert us to the warning signs and learn about risk and protective factors for youth suicidality. The teens created a website to provide helpful resources and further guidance related to teen suicide.

These hard-working teens participated in a Toastmasters training to learn about public speaking and leadership.

COMMUNITY CENTER

This year the Community Center made safety the highest priority. Staff worked diligently sanitizing the facility and following CDC guidelines for social distancing, and capacity limits to ensure the safety of our Community. Limiting capacity and having programs without shared materials allowed for participation.

Membership is open to anyone 18 years of age and older. Due to our closures during the pandemic, the 2020 membership was extended through all of 2021 for a total of 1,360 members.

Due to COVID the Community Center was closed from March through May and closed again in July and opened after Labor Day 2020. Program capacities were limited to accommodate for social distancing. Both recreation and senior programs had 5,402 participants.

The Community Center camera and security systems were updated during this fiscal year and Council approved renovations plans that will begin in July of 2021.





HOME DELIVERED MEALS

The Home Delivered Meals Program is a collaboration with Fountain View Village who prepares the food for our 175 volunteers that deliver meals 365 days a year.

This service to our community is vital to our home bound residents. The Town delivered 4,492 meals during the year.

The program ran all during the pandemic, with additional safety measures and wearing PPE (personal protective equipment).

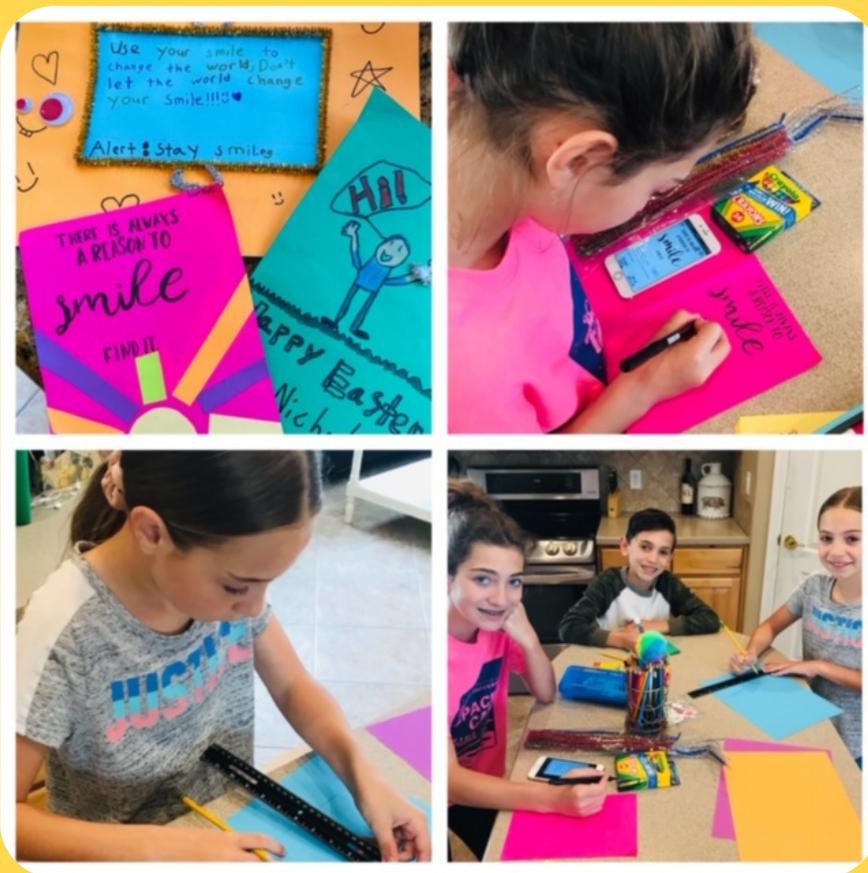
SENIOR SERVICES

The Senior Services Division coordinates activities, presentations, events, social services, and support groups for our members and our community. Membership is open to anyone over the age of 18. Over 1,300 members enjoy a variety of special interest classes, special events, presentations, fitness, and wellness programs. Geri-Fit was introduced to fill a demand for additional exercise and wellness programs.

The durable medical equipment is loaned out to residents who are not able to afford necessary equipment such as wheelchairs and walkers. Due to the COVID-19, the program was suspended for a few months. In 2021, 97 pieces of medical equipment were loaned to residents.

Membership is open to anyone 18 years of age and older. Residents pay \$20.00, and non-residents pay \$30.00 for an annual membership. Due to our closures during the pandemic, the 2020 membership was extended through 2021. The year saw 1,360 memberships.

Programs - 5,402 Due to COVID the Community Center was closed from March through May and closed again in July and opened after Labor Day 2020** No programs with shared materials were allowed until April 2021. Classroom size less than 10 and ballroom max of 25.



VOLUNTEERS MAKE A DIFFERENCE

GIVE A LIFT:

267 Rides

MADD:

44 Projects

329 Volunteers

DAY OF GIVING:

1766 Meals Packed

CARE CARDS:

754 Cards Delivered

VOLUNTEER SERVICES

GIVE A LIFT

Give a Lift Rides: 267

Give a Lift provides transportation for essential medical appointments to Fountain Hills residents that are physically disabled and/or age 65 and older. NEW in 2020, ride requests were extended to service Pharmacies, Grocery Stores, and Online Grocery Pick-up and Deliveries.

MAKE A DIFFERENCE DAY

MADD Volunteers: 329

MADD Completed Projects: 44

Make a Difference Day is held annually in the month of October. Volunteers work to complete projects for the community including yard clean-up, landscaping, painting, and minor home repairs.

DAY OF GIVING

Day of Giving: 1766 Meals Packed

A monthly small group Volunteer opportunity to Give Back to our neighboring Communities. Since Day of Giving began in March we have visited 5 food Banks and have packed over 1766 meals.

CARE CARDS

Care Card was developed to help homebound seniors stay connected, while reminding them they are cared for and not forgotten. Volunteers create and deliver greeting cards to homebound seniors in assisted & independent living Communities, as well as seniors participating in our Home Delivered Meals and Give a Lift Programs. 754 cards were made and delivered throughout the year.