

# ANNUAL REPORT 2020

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Fiscal Year 2020/2021  
July 1, 2020 - June 30, 2021



# Acknowledgements

## **MAYOR AND TOWN COUNCIL**

Mayor Ginny Dickey

Vice Mayor Alan Magazine

Councilmember Gerry Friedel

Councilmember Sharron Grzybowski

Councilmember David Spelich

Councilmember Peggy McMahon

Councilmember Mike Scharnow

## **TOWN ADMINISTRATION**

Grady Miller, Town Manager

David Trimble, Deputy Town Manager/  
Administrative Services Director

## **DEPARTMENT DIRECTORS**

Aaron Arnson, Town Attorney

Bo Larsen, Community Relations Manager

Chief Dave Ott, Fountain Hills Fire Department

David Pock, Finance Director

Elizabeth Klein, Town Clerk

James Smith, Economic Development and Tourism Director

Joanna Elliot, Court Administrator

John Wesley, Development Services Director

Justin Weldy, Public Works Director

Capt. Larry Kratzer (MCSO)

Rachael Goodwin, Community Services Director

Robert Melton, Municipal Judge

The Lunar Eclipse  
over Fountain Park on  
May 26, 2021

# IN THIS REPORT

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# 2020-2021 TOWN COUNCIL

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Mayor  
Ginny Dickey



Councilmember  
Gerry Friedel\*\*



Councilmember  
Sharron Grzybowski



Councilmember  
Alan Magazine



Councilmember  
Peggy McMahon+



Councilmember  
Mike Scharnow



Councilmember  
Dave Spelich

- 
- Did not run for reelection \*
  - Elected in 2020, appointed to fill vacancy \*\*
  - Vacated seat \*\*\*
  - Elected in 2020 +



Councilmember  
Dennis Brown\*



Councilmember  
Sherry Leckrone\*\*\*



Councilmember  
Art Tollis\*

## Town Celebrated 50th Anniversary

Fountain Hills recognized the 50th Anniversary of the famous fountain on December 15, 2020. A committee of dedicated town residents formed the Fountain Hills Celebration Committee to organize a year-long celebration for its residents and visitors. The planned events were designed to run simultaneously with the town's established celebrations and include businesses, clubs, and organizations. Unfortunately, the planners had to include a historical event; The COVID-19 worldwide pandemic. Unfortunately, due to COVID-19 safety protocols in place through late 2020, many celebratory events were postponed, canceled, or held with minimal fanfare.

The Fountain at 50 Celebration Exhibition and Photo Contest brought professional and amateur photographers to take their best shot of the town's fountain. More than 50 town photographers submitted entries. Banners were hung on Avenue of the Fountains light poles promoting the 50th Anniversary.

The Fountain at 50 Committee collected items for inclusion in the 50th anniversary time capsule. Residents, businesses, and organizations were encouraged to donate items that reflect Fountain Hills' growth, celebrations, and events over the past five decades. The time capsule was finally buried at a special ceremony at the Community Center in April 2021.



Pictured top to bottom:  
Fountain celebrated in lights  
on December 15, 2020

Becky Chapman-"Best in  
Show" 50th Anniversary  
Photo Contest

Time Capsule placed  
underground until 2045

Mayor Ginny Dickey  
recognizes Sandra Ursini for  
her leadership of the Fountain  
at 50 Committee

# PARK FACILITIES AND SERVICES

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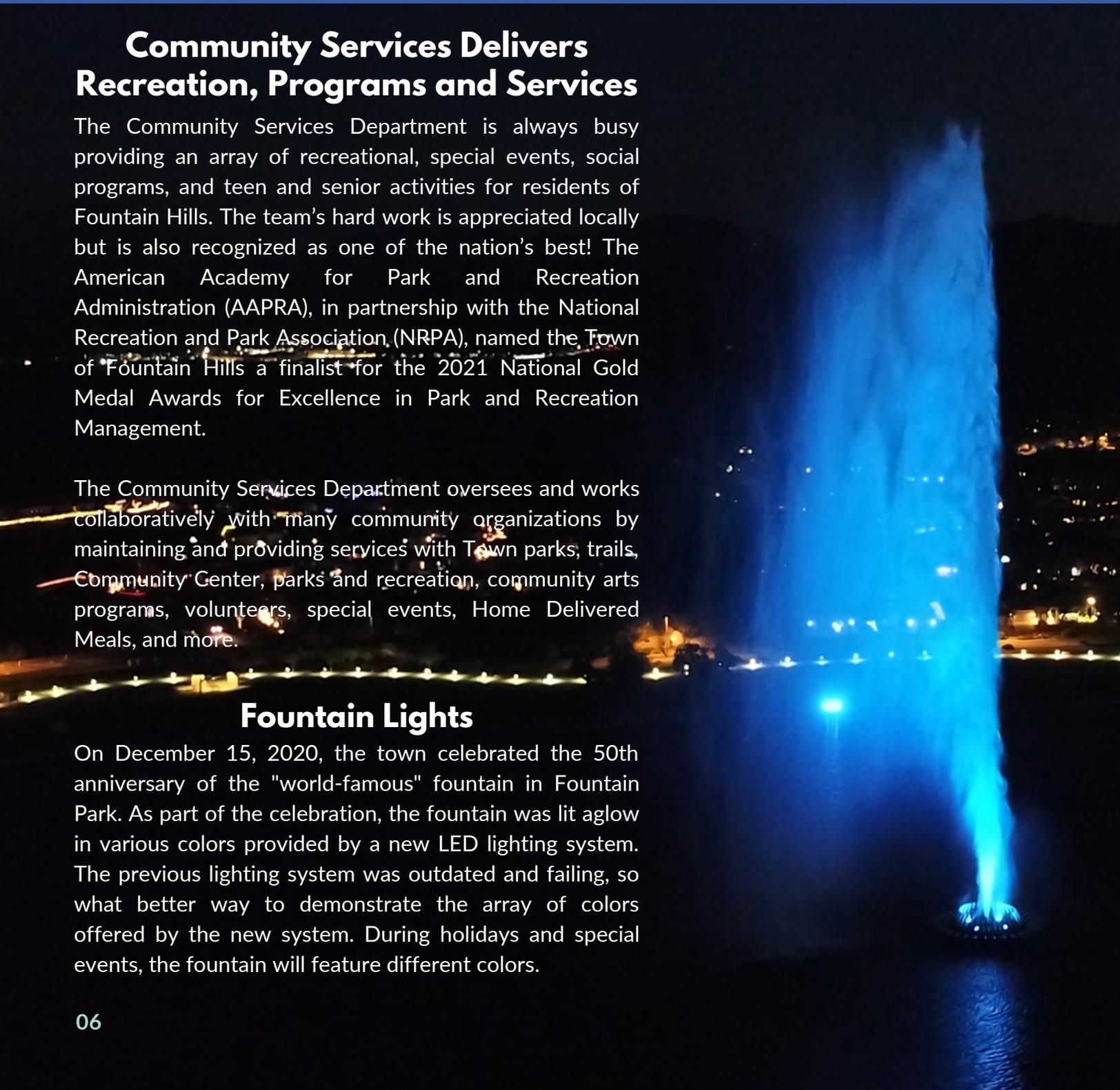
## Community Services Delivers Recreation, Programs and Services

The Community Services Department is always busy providing an array of recreational, special events, social programs, and teen and senior activities for residents of Fountain Hills. The team's hard work is appreciated locally but is also recognized as one of the nation's best! The American Academy for Park and Recreation Administration (AAPRA), in partnership with the National Recreation and Park Association (NRPA), named the Town of Fountain Hills a finalist for the 2021 National Gold Medal Awards for Excellence in Park and Recreation Management.

The Community Services Department oversees and works collaboratively with many community organizations by maintaining and providing services with Town parks, trails, Community Center, parks and recreation, community arts programs, volunteers, special events, Home Delivered Meals, and more.

## Fountain Lights

On December 15, 2020, the town celebrated the 50th anniversary of the "world-famous" fountain in Fountain Park. As part of the celebration, the fountain was lit aglow in various colors provided by a new LED lighting system. The previous lighting system was outdated and failing, so what better way to demonstrate the array of colors offered by the new system. During holidays and special events, the fountain will feature different colors.





## Four Peaks Upgrades

As part of the multi-year renovation efforts to upgrade town parks and facilities, Four Peaks Park saw a variety of improvements. This past year the park had a walking path installed, new shade structures, including the “Green Monster” shade canopy providing shade to the 5 to 12yr old children's playground area. It is a 100' x 60' and covers over 75% of the play space. Other added features include playground equipment, and the town's first three pickle ball courts.



## Golden Eagle Park Sees Gold

Golden Eagle Park broke a record of tournaments held by hosting 24 tournaments and bringing in over \$75,000 of revenue for the department. Golden Eagle Park ballfields are now a destination ballpark for softball and baseball tournaments. Other upgrades included painting, shade structures, removal of invasive plants, and updated irrigation system which improved quality of turf.



## Desert Vista Park

Desert Vista Park saw several improvements this past year. A new filtered water drinking fountain and water bottle filling station were installed at the restroom—also, new LED lighting and stainless steel toilets. A bench was donated and installed in the large dog park along the sidewalk. Staff also started a turf renovation program to begin eliminating the turf weeds and improving the turf quality.

## Special Events Were . . . Different in 2020/2021

Another casualty of the pandemic for Fountain Hills last year was its impact on large gatherings and events. Many of the town's events, such as the Arts Festival, Oktoberfest, and St. Patrick's Day, were postponed or canceled. The pandemic seemed to ease in the spring of 2021, allowing the department to hold the Greening of the Fountain. Since the event didn't occur in 2020, the extra dye was available to run the fountain a couple of times for residents to enjoy.



## Programs and Activities Adapted

If you can't do it in person, why not have it online! That was the solution for many programs and activities in 2020. Though some programs and activities continued with as much physical distancing as possible, other games and activities took advantage of the online world.



## Home Delivered Meals – More Than Ever

The Home Delivered Meals program provides nutritional noon-time meals for individuals of all ages living in Fountain Hills who require meal assistance. This program assists individuals recovering from illness or surgery and allows home-bound individuals to reside longer in the comfort of their own homes. In between July 2020 and June 2021, the program served 4402 meals.



## Fountain Back to Original Height

In June 2021 the fountain was back to running on three-pumps. For most of 2020 the fountain was not able to reach its full height capacity due to faulty check-valves. These valves manage the backflow of water to the pumps. With all three pumps running at once, the fountain can reach 560-feet in the air! The fountain was the tallest in the world when it was installed in 1970. Today it is considered fourth tallest, but it will always be number one in our hearts.



## Playground Replacement Just the Start for Fountain Park

A new Playcore playground was installed, replacing the 2-5-year-old play structures. Since Fountain Park is a popular walker's destination, the Town installed upgraded drinking fountains at the playground restroom to meet the demand. The system features a filtered water drinking fountain, a water bottle filler, and a fountain designed for dogs.



## Mayor's Youth Council Sets Golden Rule Example

Last year, Mayor's Youth Council worked on two projects to try and solve a need they saw in the town. The group worked to bring about the Golden Rule Proclamation, which Mayor Ginny Dickey read in a Town Council Meeting. They have also produced a Mental Health Awareness campaign and online webinar. Fountain Hills joins eight other communities that have made the same commitment. (Flagstaff, Gilbert, Mesa, Queen Creek, Scottsdale, Surprise, Apache Junction, and Tempe.) To learn more about this program and to join, go to [www.fh.az.gov/507/Mayors-Youth-Council](http://www.fh.az.gov/507/Mayors-Youth-Council).



Pictured left to right: Ben Alker, Anna Williams, Rev. Larry Fultz, Jacelle Bautista, and Recreation Program Coordinator Kade Nelson.

## Parks and Recreation Master Plan Approved

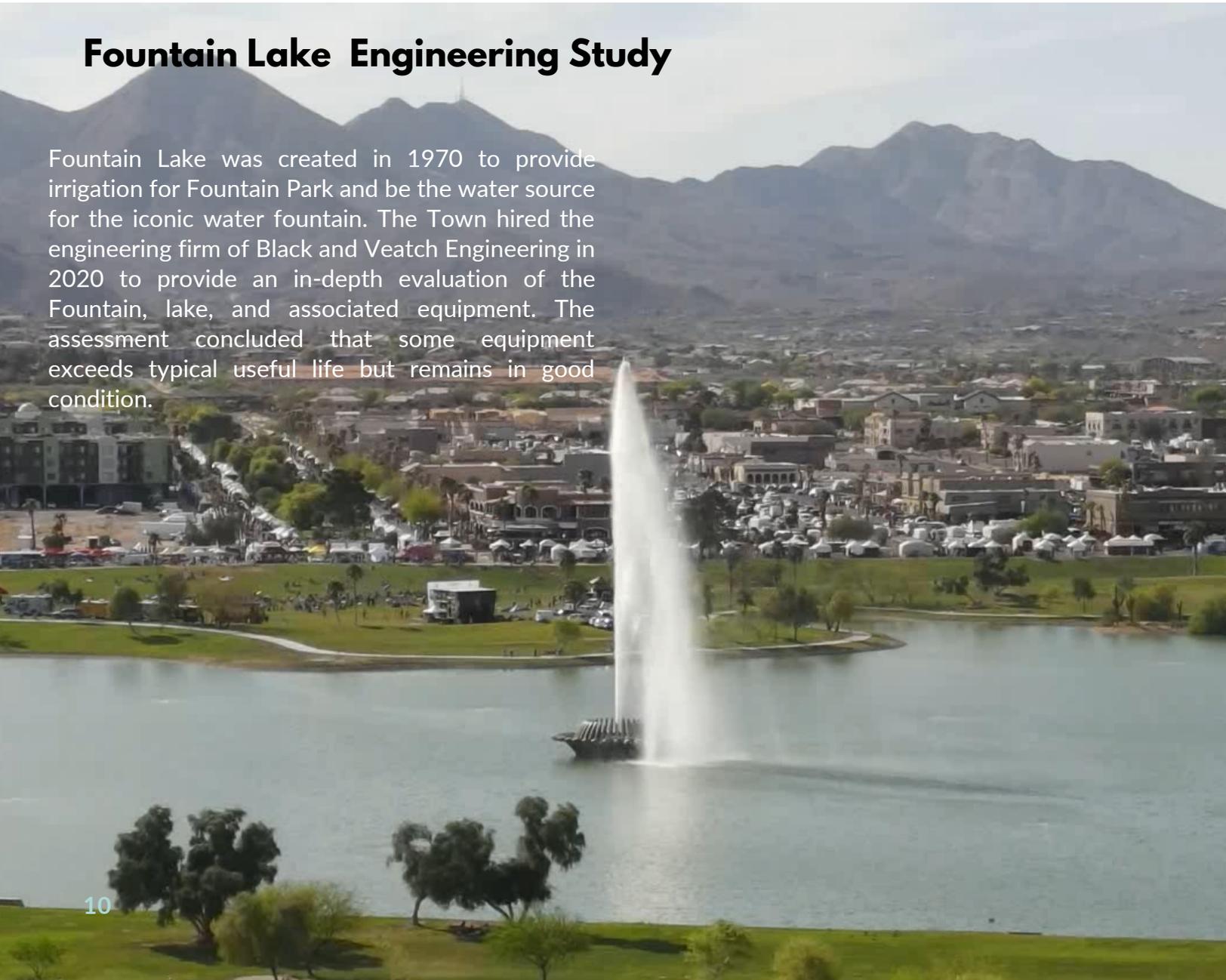
After months of community meetings and discussion, a Community Services Master Plan was generated and approved by Town Council. The planning process incorporated the community's recreation needs, services, and desires for future parks and programs planning. The Master Plan will allow decision-makers to prioritize resource allocation decisions for new facilities and rehabilitation projects, programs, and services in a fiscally and publicly supported manner.

Review the plan at [www.fh.az.gov/704/Community-Services-Master-Plan](http://www.fh.az.gov/704/Community-Services-Master-Plan)



## Fountain Lake Engineering Study

Fountain Lake was created in 1970 to provide irrigation for Fountain Park and be the water source for the iconic water fountain. The Town hired the engineering firm of Black and Veatch Engineering in 2020 to provide an in-depth evaluation of the Fountain, lake, and associated equipment. The assessment concluded that some equipment exceeds typical useful life but remains in good condition.



## Adero Canyon Trailhead Fully Opens



The Adero Canyon Trailhead is now officially open with the completion of the restrooms. Water, sewer, and electrical were all hooked up this year, allowing for functionally operating toilets, allowing access to the filtered water bottle filling station and drinking fountain. An automated irrigation system was installed, significantly reducing the staff time required to ensure the plants get proper water.

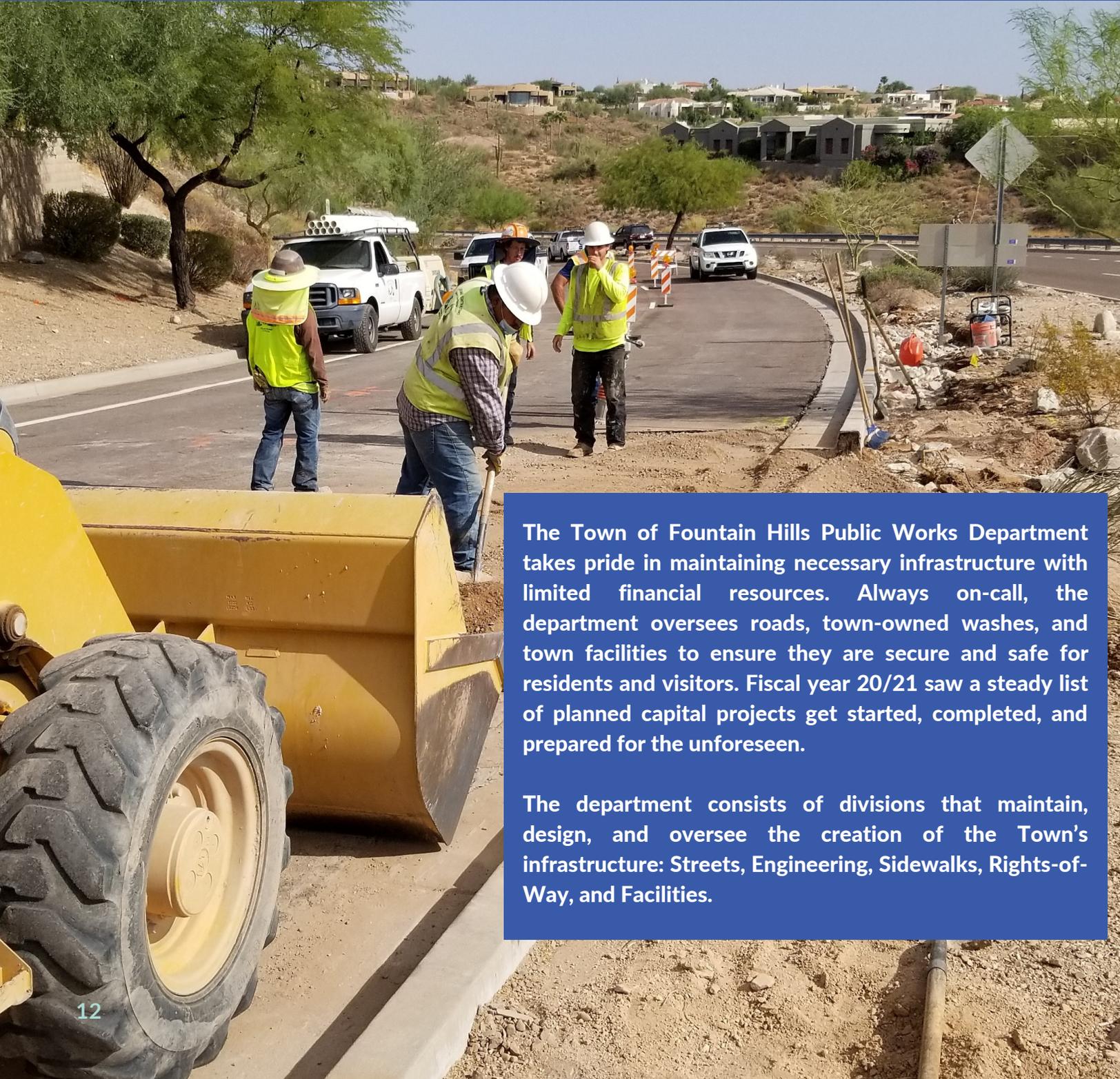
## Make a Difference Day



More than 270 community volunteers and service groups offered their services to help neighbors on the Town's annual Make a Difference Day. The teams completed 35 residential and large projects at Fountain Hills High School and the Town Hall parking lot.

# TOWN INFRASTRUCTURE

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The Town of Fountain Hills Public Works Department takes pride in maintaining necessary infrastructure with limited financial resources. Always on-call, the department oversees roads, town-owned washes, and town facilities to ensure they are secure and safe for residents and visitors. Fiscal year 20/21 saw a steady list of planned capital projects get started, completed, and prepared for the unforeseen.

The department consists of divisions that maintain, design, and oversee the creation of the Town's infrastructure: Streets, Engineering, Sidewalks, Rights-of-Way, and Facilities.



## Roundabout Improves Intersection

Making improvements to the intersection of La Montana and Avenue of the Fountains had been a high priority for Town Council. The installation of a roundabout and related median improvements created safer pedestrian crossing points and improved traffic flow. Construction of the roundabout project started in early July 2020 and was completed in November 2020.



## Widening of Fountain Hills Boulevard

Another road improvement project recognized by Town Council as a high priority was widening the shoulder of N. Fountain Hills Boulevard between N. Pinto Drive and E. Segundo Drive. This project will help prevent future damage to the roadway caused by storm-related erosion.



## New Panorama Storm Drain

The Panorama Drive storm drain is a 3,000-foot system that desperately needed replacement. Built and installed before the Town's incorporation in 1989, it had 30 years of corrosion and sediment build-up within the system. Large leaks and ruptures were causing sinkholes along the pipeline.

Crews began replacing the 48-inch pipe in November 2020 and completed the project in February 2021.

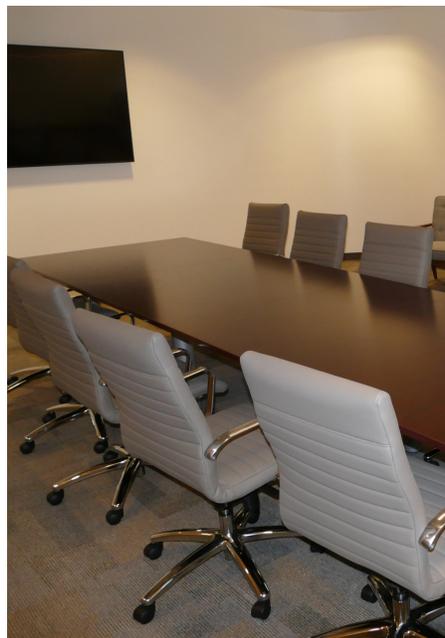
## Road Repairs Ongoing

The Highway Users Revenue Fund (HURF) pays for Streets personnel and contract work for street repairs. With only \$2 million per year received from HURF funds, the road resurfacing of streets in Fountain Hills is a never-ending project for Public Works. The Town follows the recommendations of the 10-Year Pavement Management Analysis the Town adopted in 2018. This report provides a guideline for the Street Department in determining which roadways need the most attention for repair. The 2020/2021 fiscal year saw the milling, grading, and laying of new asphalt for neighborhood feeder streets and throughways.



## Town Facilities Spruced Up

The Town Council authorized the painting of the exterior of Town Hall, Community Center and the Maricopa County Library-Fountain Hills. After 20 years of continuous use, the Community Center received a much needed interior remodel that included new flooring, furniture, fixtures in the public restrooms, and exterior drainage improvements. The Community Center project started in fiscal year 2020/2021 and was completed in October 2021. Funding for the project came from the Facilities Improvement Fund which is used to maintain town-owned facilities.





## Managing Environmental Resources

Environmental Programs provide environmental regulatory compliance oversight to Fountain Hills operations and facilities. These programs include but are not limited to Storm Water and Air Quality programs. Environmental Programs are also responsible for coordinating recycling programs, energy efficiency activities and help promote and implement sustainable activities within the Town.

In November, the annual Household Hazardous Waste drop-off program at the Fountain Hills High School was another great success. Other recycling programs during the year included the Electronics Recycling Day held in April and the Friends of the Library annual Document Shredding Day which occurred in May.

## Town-Owned Washes Thinned For Flood Control and Fire Mitigation

The Public Works is responsible for operating and maintaining town-owned wash parcels, dams, public grounds, and median landscaping. The department is responsible for overseeing and maintaining six dams and numerous smaller dams. Each year the division authorizes crews to clean Town-owned washes of invasive plants and debris to help water flow naturally during significant rain events. The thinning of vegetation also reduces the potential spread of wildfires.



# ECONOMIC DEVELOPMENT

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The Economic Development and Tourism Department continued its support of local businesses while marketing the town to attract new businesses and visitors. Though 2020 was a year of uncertainty, the town charged ahead.

The pandemic and Governor Ducey's executive orders to help manage the spread of the COVID-19 virus had varying impacts on Fountain Hills businesses. Some were able to open, grow or at least sustain their revenues, but many struggled during the past year.

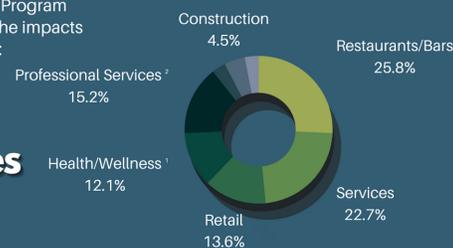
## COVID-19 Small Business Relief Grants Awarded

With many small businesses struggling to adapt and thrive due to the COVID-19 pandemic, the Town of Fountain Hills created a grant program to help mitigate these impacts. The Town Council approved funding in the amount of \$300,000 for the program and 66 businesses received grants to assist them with the effects of the pandemic.

## Fountain Hills Small Business Grant Program

The Fountain Hills Small Business Grant Program supports local businesses dealing with the impacts of COVID-19. The program has awarded:

**\$300,000**  
to  
**66 Businesses**  
with  
**260 Jobs**



The above data represents the expected award amount upon finalization of all pending agreements.  
<sup>1</sup>Gyms, Spas, Medical Services  
<sup>2</sup>Legal, Financial, Real Estate, Publishing, Marketing, Training  
As of 11/5/2020

## Fountain Hills/Republic Services Non-Profit Community Grants

In January 2020, the Town of Fountain Hills opened a non-profit community grant process with funding made possible from Republic Services. To be considered for the grants, a program or project had to demonstrate that it benefited to the community in at least one of the following areas:

- Improves stewardship of the environment
- Enhances the natural beauty of the Town
- Provides public enjoyment
- Supports healthy lifestyles
- Provides education

The Town and Republic Services awarded \$20,000 in grant funds to nine organizations at a Town Council meeting. Among the groups receiving funds were:

- The Boys & Girls Clubs of Greater Scottsdale (McKee Branch),
- Fearless Kitty Rescue,
- Fountain Hills Charter School,
- Fountain Hills Coalition,
- Fountain Hills Community Garden,
- Fountain Hills Dark Sky Association,
- Fountain Hills Theater,
- Fountain Hills Noon Kiwanis (Community Garden at FHMS), and
- River of Time Museum

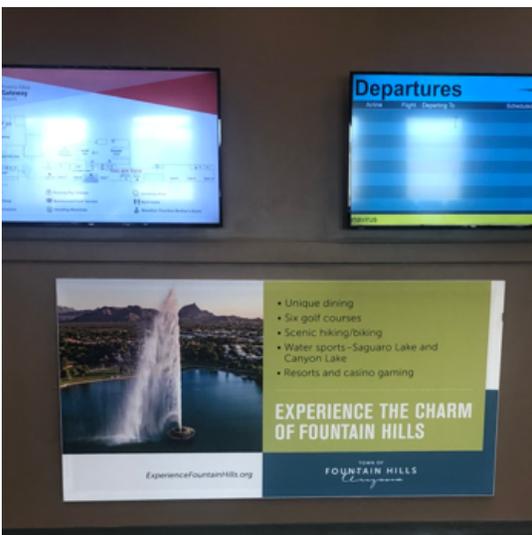
## Promoting Fountain Hills



Tourism is one of Arizona's most significant economic drivers, with people from around the nation and the world coming to enjoy Arizona's weather and many events. Winter visitors and tourists are critical to the economy of Fountain Hills. In addition to the "snowbirds" who have homes here, visitors come to Fountain Hills to experience the fountain, art festivals, special events, beautiful scenery, and hiking adventures. The Town helps to attract visitors through promotional campaigns, and publications that ensure they know about the Town when they visit.



These efforts have included targeting travelers who come to the Phoenix region for major events and Phoenix area residents interested in safe, unique day trips. Some efforts to attract travelers to Fountain Hills include in-terminal advertising at both Phoenix Sky Harbor and Mesa Gateway airports, and video messaging at the latter. Magazine ads were placed in the Canadian Snowbird News, Phoenix Magazine, Experience AZ and Wander AZ publications. The Town also continued advertising partnerships at Spring Training venues, with the Arizona Diamondbacks, Chicago Cubs and Oakland A's. Additional Tourism efforts included support of the Town's Music Fest, and the Barrett-Jackson Collector Car Auction. Additionally, social media advertising targeted Midwestern residents to raise awareness of beautiful Fountain Hills. The Town also updated its Official Visitors Guides, which are distributed at local airports, hotels/resorts and visitor centers throughout the state.



A significant portion of tourism marketing is funded from grants from the Arizona Office of Tourism, Salt River Pima Maricopa Indian Community, and the Fort McDowell Yavapai Nation.



The BIZ HUB - located at the former Four Peaks Elementary School - is a partnership between the Town of Fountain Hills, Fountain Hills Unified School District, and Arizona Business Advisors. The facility offers incubator space as well as business support. Current tenants include The Elliot Group, FTS (Fine Timepiece Solutions), Fountain Hills Martial Arts and Bob's Free Bikes.



## New Businesses Opening and Growing

The Town saw a number of new businesses and expansions during the year, including:

- AutoZone
- The Elliot Group
- HonorHealth (Announced - Coming Fall 2021)
- The Box All Natural Meat Shop
- Sipps Eatery
- Papaya'z
- Pearl Nutrition & Energy
- Zab Thai Kitchen
- Tap House

## Fountain WebCam an International Hit

In 2021, Fountain Hills partnered with EarthCam, a worldwide leader in providing live streaming webcams, to provide views of the World Famous Fountain in Fountain Park. To date, more than two million people from all over the world have viewed our live feed.

# NEW DEVELOPMENT

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The Global pandemic may have slowed some businesses down. Still, it didn't seem to slow the activities of the Development Services Department in fiscal year 20/21. The Development Services Department provides various functions to ensure that the town grows smartly and safely. The divisions within the department include Building Safety, Planning and Zoning, Code Compliance, and Mapping and Graphics.

**Building Safety:** Processes applications for permits to construct homes, commercial buildings, fences, swimming pools, and other structures in a manner that is responsive and customer friendly.

**Planning and Zoning:** The division is dedicated to enhancing the quality of life in Fountain Hills through innovative, proven planning techniques. This division reviews site plans, plats, rezoning, and special use permits.

**Code Compliance:** The Code Compliance Division is actively involved in maintaining an excellent quality of life by addressing community issues such as abandoned vehicles, property maintenance, improperly maintained pools, illegal signs, improper parking on private property, and dumping or other destruction in town-owned washes.

**Mapping & Graphics:** The Division is responsible for providing internal and external customers with maps, graphic information and research.

## Construction of the Fountain Hills Medical Center

The Development Services Department issued the permit, and construction began for Fountain Hills Medical Center. The town's first health center opened in the spring of 2021. Located near Shea and Saguaro boulevards, the 12,000 square-foot medical center includes urgent care and an emergency clinic with five beds.



## The Adero Resort Opens

The Adero Resort was completed, part of Marriott's Autograph Collection of resorts. The six-story, newly expanded resort offers 177-rooms, including 16 oversized suites, outfitted with the latest technology, and custom furniture. With its elevated views of Arizona's famed Four Peaks and McDowell Mountain Range, The Adero is the region's only Dark Sky community resort with a modern guest experience inspired by the surrounding Sonoran Desert, and easy access to the trailheads leading to the Fountain Hills McDowell Mountain Preserve.



## The Havenly Begins Construction

Another construction project started is the Keystone residential community, now called The Havenly Fountain Hills, in the town center area. This upscale rental community features detached single-level and two-story homes for lease. One- two- and three-bedroom floor plans ranging from 700 to 1,600 square feet.





## Town's General Plan Approved by Voters

One of the items residents supported in the November 2020 election was the General Plan 2020. Mandated every ten years by the state, the General Plan is a roadmap for elected officials and town staff to follow when making decisions about future growth and preserving the natural beauty of the Town of Fountain Hills.

## Town Codes and Ordinances

The department processed several text amendments to the Town Code and Zoning ordinance. Some of these amendments include allowing for indoor vehicles sales, climate-controlled self-storage facilities, and a Planned Shopping Plaza Overlay zoning district for the downtown area, to name just a few.



## Active Transportation Plan Moving Forward

Started in 2020, the Active Transportation Plan gathered community input to design a plan to address the need for improved pedestrian and bicycle transportation modes in the town. Adopted by Town Council, the plan will guide future decisions and investments about when, where, why, and how to logically implement the active transportation options in the Town of Fountain Hills.



## Developer Advisory Forums

Developer Advisory Forums brought developers, contractors, and builders to Fountain Hills to learn about processes to improve working with the Town and future development.

# OUR COMMUNITY PROVIDERS

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Though the Town of Fountain Hills does not provide direct water, sewer, and trash collection services, the town works closely with partners to offer these utilities. By using these top-notch companies to deliver utility services, residents are assured of the best service without paying additional taxes or fees to the town for equipment maintenance and upgrades.

## EPCOR Provides Water

EPCOR, a Canadian-based company, provides water services to Fountain Hills and has been since before the town's incorporation in 1989. The company is the largest private water utility in Arizona, and the southwest, serving approximately 770,000 people in 32 unique communities and 12 counties in Arizona, New Mexico, and Texas. In the event of the main water rupture or other water supply issue, EPCOR will quickly respond to resolve the situation. [www.EPCOR.com](http://www.EPCOR.com)

## Republic Services Provides Trash Collection

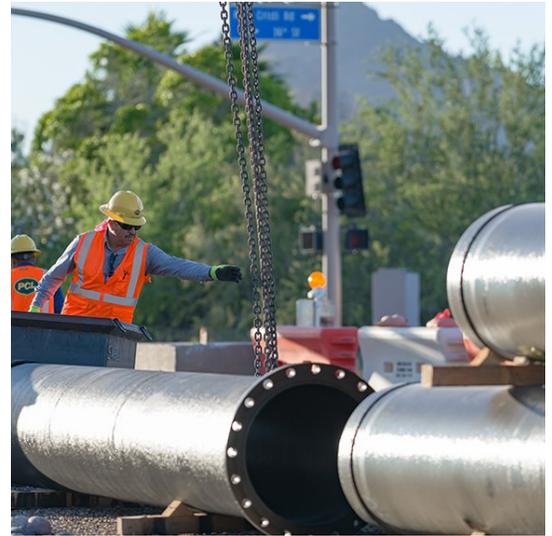
The Town of Fountain Hills has an eight-year contract with Republic Services to provide household trash collection, recycling, and bulk trash removal. Republic Services Residents are billed directly by the company. [www.republicservices.com](http://www.republicservices.com)

## Fountain Hills Sanitary District Manages Wastewater

Established in 1969, the Fountain Hills Sanitary District is a governmental entity that collects, treats, and disposes of wastewater and its byproducts within the Town of Fountain Hills. The Fountain Hills Sanitary District has successfully recycled wastewater for beneficial reuse since 1974.

The Sanitary District prides itself on being good stewards of the environment and doing its part to protect the desert's limited water resources. All wastewater in town is highly treated and beneficially reused for irrigation purposes. The reclaimed water produced by the District's WWTP is used to fill Fountain Lake, to irrigate Fountain Park and golf courses.

The State of Arizona has encouraged the beneficial reuse of safely treated wastewater to take the irrigation demands off the limited drinking water supplies. Since Fountain Hills is in the desert, it is wise to conserve our freshwater drinking sources to support human needs and economic growth.



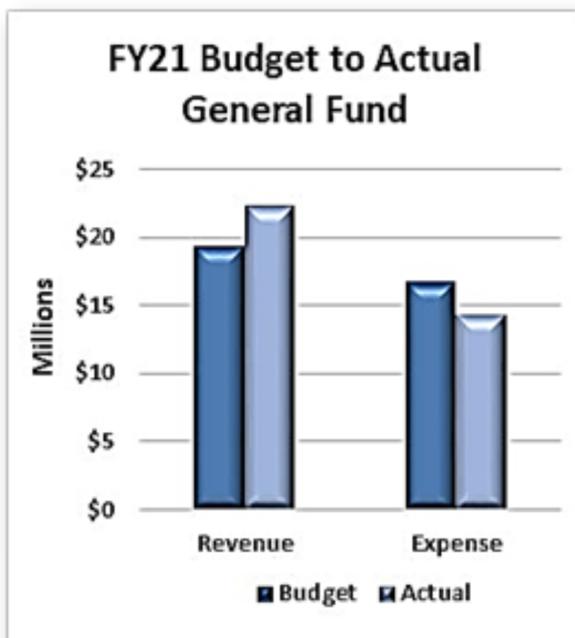
# FINANCE DIVISION

Each year, the Town develops and adopts a balanced budget based on priorities identified by citizens, Councilmembers, and Town staff. This process represents numerous hours of work and dedication. The result of this hard work can be seen when comparing the budgeted and actual amounts for the Town's fiscal year 20-21 operating revenues and expenditures.

The Town relies heavily on Transaction Privilege Tax to fund operations, and this revenue can be difficult to estimate since it is dependent on sales of products and services within the Town. Because of this, the Town takes a conservative approach in revenue forecasting in order to ensure adequate financial resources to cover budgeted expenditures.

Despite the pandemic, the Town collected slightly more revenue in the Operating Funds than was budgeted. In addition, the Town's operating expenditures were less than the amount budgeted for the fiscal year.

The resulting difference between actual revenues and actual expenditures was transferred to the Capital Improvement Fund at the end of the fiscal year..



## Awards

The Town's Finance Division continues to add to its long list of awards for financial reporting from the Government Finance Officers Association, representing public finance officials throughout the United States and Canada.

- 25th consecutive Certificate of Achievement for Excellence in Financial Reporting for its Comprehensive Annual Financial Report
- 19th consecutive Distinguished Budget Presentation Award
- 9th consecutive Popular Annual Financial Reporting Award

# PUBLIC SAFETY

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## Maricopa County Sheriff's Office Keeping Fountain Hills Safe

District VII of the Maricopa County Sheriff's Office serves the Town of Fountain Hills as a contracted law enforcement provider. MCSO ensures that the Town is safe, with residents and visitors alike enjoying some of the lowest crime stats in the entire state.

Deputies remained dedicated to working with the Fountain Hills community in developing creative and effective strategies to further ensure the safety of the public whether they are walking, biking, or driving in town. District VII fully understands that traffic enforcement is one of the most important functions of law enforcement and remained committed to increasing efforts in this area.

One of the safety measures the Town implemented with MCSO in 2020 was the designation of Safety Corridors. MCSO conducts increased enforcement in zones identified as important focal points to ensure the safety of pedestrian and vehicular traffic.

District VII participated in a variety of community outreach programs. Some of these events included the Character Counts Award Ceremony at the McDowell Mountain Elementary School, Make a Difference Day, the Town's Halloween event, and the Drug Coalition's Panel Discussion on drug issues facing the community.



Calls of Service - 6,139

Arrests - 54

## Fountain Hills Fire Department

The Town of Fountain Hills contracts with Rural-Metro Fire to provide fire and emergency services. The Fountain Hills Rural Metro Fire Department is made up of a dynamic body of men and women who work to ensure the safety of Fountain Hills' residents. While the Town owns the equipment and fire stations, this relationship has proven to be cost-effective in providing emergency services to our residents.

Like all Fire Departments across the country, Fountain Hills Rural Metro Fire Department has had to respond to and manage coronavirus cases in the community and in its own ranks. Because fire fighters are highly trained, they easily adapt to changing circumstances.



Fire Chief Dave Ott, right, and Assistant Fire Chief Mike Winters show a Storm Ready sign at Town Council.

### The Town received a “Storm Ready” designation from the National Weather Service

Storm Ready is a community preparedness program that encourages communities to prepare for severe storms. The program, sponsored by the United States National Weather Service, issues recognition to communities across the country that demonstrate severe weather readiness. The program is voluntary, and provides communities with clear-cut advice from a partnership with the local National Weather Service Office, state and local emergency managers, and the media. The program has been credited with saving the lives of more than 50 movie-goers in Van Wert County, Ohio in November 2002. As of June 1, 2011, there were 1,752 Storm Ready sites in 50 states.



Fountain Hills Fire Department responded to area brush fires and worked with area agencies to combat fires before they became a danger to the town.

To raise awareness about the risk of wildfires, the Department produced a video and created a social media campaign to educate the community about protecting property.

### By the numbers:

Total Calls for Service - 4,215  
Crisis Response Team - 47  
Structure Fires - 2

Brush Fires - 3  
Inspections - 671  
Public Education Activities - 34

TOWN OF  
**FOUNTAIN HILLS**  
*Arizona*

**Stay current and follow  
the Town of Fountain Hills**

**[www.fountainhillsaz.gov](http://www.fountainhillsaz.gov)  
[www.experiencefountainhills.org](http://www.experiencefountainhills.org)**



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