



Maricopa County Sheriff's Office

# Annual Report for Fountain Hills

This report reflects a year to year comparison of calls for service and on view based on the primary deputy's call sign.

## Data Sources and Knowledge Stores

The Maricopa County Sheriff's Office (MCSO) utilizes Intergraph's Computer-Aided Dispatch (I/CAD), that went live within the MCSO on September 24th, 2013.

## Definitions

**Calls for Service (CFS)** – occurs when a resident contacts the Office, typically by phone, and a deputy is dispatched to handle the call (Wilson & Weiss, 2009). They include calls to "911" for emergency assistance along with to non-emergency numbers (Police Data Initiative, n.d.).

**Deputy Initiated Activities (On View/OV)** – occurs when a deputy initiates the dispatch by conducting a traffic stop or other proactive policing event.

**Unknown Origin** – this occurs when the I/CAD is unable to determine the origin of the event. This is rare but does happen.

## Additional Information

An asterisk (\*) indicates subcodes were grouped under the main event category. For example, speeding and no seatbelt, etc., are grouped under the main event category Traffic Violation\*.

## References

Police Data Initiative. (n.d.). *Calls for Service*. Retrieved June 13, 2018, from Police Data Initiative: <https://www.policedatainitiative.org/datasets/calls-for-service/>

Wilson, J., & Weiss, A. (2009). *A performance-based approach to police staffing and allocation*. Washington, DC: Office of Community Oriented Policing Services.

## Top 20 Calls For Service

Event Category	2018	2019	2020
WELFARE CHECK	742	828	933
FALSE BURGLAR ALARM*	726	644	503
CITIZEN/MOTORIST ASSIST	250	277	249
SUSPICIOUS ACTIVITY	191	239	176
FOLLOW UP	144	191	172
CIVIL ACTION	203	175	108
SUSPICIOUS PERSON	172	172	140
TRAFFIC HAZARD	177	145	147
VEHICLE CRASH (NO INJURIES)*	159	161	119
AUDIBLE BURGLAR ALARM*	155	119	118
LOUD NEIGHBORS DISTURBING	115	116	154
SUSPICIOUS PERSON AND VEHICLE	132	121	101
THEFT	123	110	75
ANIMAL NOISE PROBLEM	114	119	68
ATTEMPT TO LOCATE	81	66	87
INJURED/SICK PERSON	85	57	77
ABANDONED VEHICLE	80	88	48
CIVIL MATTER/STANDBY	61	70	71
CRIMINAL DAMAGE	74	60	58
ILLEGAL PARKING	75	72	42
<b>Total</b>	<b>3859</b>	<b>3830</b>	<b>3446</b>

## Top 20 On View

Event Category	2018	2019	2020
PATROL/VACATION WATCH	4898	2047	2084
TRAFFIC VIOLATION*	793	2064	2419
FOLLOW UP	560	564	640
TRAFFIC CONTROL	514	643	361
SPEEDERS	691	156	38
SCHOOL PROGRAMS(COMM SERV)	333	236	121
CITIZEN/MOTORIST ASSIST	185	188	208
COMMUNITY POLICING*	269	99	29
SPECIAL DETAIL	101	59	72
WELFARE CHECK	112	65	52
TRAFFIC HAZARD	33	92	33
FOUND PROPERTY	48	41	41
SUSPICIOUS ACTIVITY	45	46	30
ORDERS OF PROT - HARASS - CIVIL USE ONLY	33	34	50
CIVIL ACTION	47	18	23
SUSPICIOUS VEHICLE	25	12	48
SUSPICIOUS PERSON AND VEHICLE	37	25	10
CIVIL SUMMONS -CIVIL USE ONLY	25	17	15
CRIMINAL SUBPOENA - CIVIL USE	31	8	2
VEHICLE CRASH (NO INJURIES)*	17	10	13
<b>Total</b>	<b>8797</b>	<b>6424</b>	<b>6289</b>

## Top 20 Calls for Service with Incident Reports

Event Category	2018	2019	2020
WELFARE CHECK	50	127	175
VEHICLE CRASH (NO INJURIES)*	112	127	106
THEFT	97	91	68
CRIMINAL DAMAGE	59	53	56
SUSPICIOUS ACTIVITY	23	74	58
VEHICLE CRASH (WITH INJURIES)*	50	42	35
FALSE BURGLAR ALARM*	14	45	54
FOUND PROPERTY	29	32	45
IDENTITY THEFT	39	26	40
FRAUD OR CON GAME	36	33	34
DISORDERLY CONDUCT	18	32	50
BURGLARY FROM VEHICLE	41	35	23
DEAD BODY	28	29	41
HIT AND RUN (NO INJURIES)	29	46	21
FIGHT/MUTUAL COMBAT (DV)	15	30	43
CIVIL ACTION	24	31	32
INJURED/SICK PERSON	23	18	45
ASSAULT D/V	28	27	30
ATTEMPT SUICIDE	20	28	34
CITIZEN/MOTORIST ASSIST	10	29	26
<b>Total</b>	<b>745</b>	<b>955</b>	<b>1016</b>

## Major Crime Indicators

